

FEEDBACK FORM



Overall Experience

1. How satisfied were you with your experience using our appliance repair service?
 - Very satisfied
 - Satisfied
 - Neutral
 - Dissatisfied
 - Very dissatisfied
2. What did you like most about the services we render?
3. What did you like least about our service?

Ease of Use

4. How easy was it for you to engage with our technicians?
 - Very easy
 - Easy
 - Neutral
 - Difficult
 - Very difficult
5. What improvements would you suggest to make the product/service easier to use?

Customer Service

6. How satisfied were you with the level of customer service you received?
 - Very satisfied
 - Satisfied

- Neutral
- Dissatisfied
- Very dissatisfied

7. How satisfied were you with the level of customer service you received?

8. Are there any features you would like to see added to our product/service?

Thank you for taking the time to provide us with your feedback. Your insights are valuable to us and will help us improve our products/services.

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